



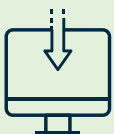
# Service clients faster with automated claims download.

**Today's customers want to be serviced at the moment they reach out. When they've gone through an event that calls for a claim, they want service even faster. Automate the exchange of claims data with your carrier partners so you have the most up-to-date information at the moment it's available.**

With Claims Download, you can receive a complete overview of claims information directly within your agency management system so you can proactively keep your customers in the know. Depending on your management system, documents can be saved directly to the policy or client file so you can spend more time being a trusted advisor to your clients rather than searching for information.

## **What Claims Download Offers Your Business:**

- An automated process from the initial report to when the claim is closed
- Instant access to claims documents within the policy or client file
- Automatic updates of claim status, including payments made, adjuster assignment and claims notes, and settlement of the claim



**64% of customers want to shop with companies that can meet their needs in real time.**

**Source: Salesforce**

## **Allows your business to**

- Always have the most up-to-date claims information in hand
- Spend less time searching for information or following up with carriers
- Provide faster, better customer service

## **Why Ivans?**

Ivans is where insurance carriers, agents, and MGAs come together to grow their businesses. Every day, our 34,000 agents and 450 carrier partners plug into technology that empowers them to better determine appetite and eligibility, swiftly produce quotes, get accurate claims and commission updates, automatically communicate policy data, and connect to one another to drive new business. With easier ways to get the day's work done, insurance professionals can open the door to more revenue without letting complexity in behind it.

**Call 855.233.9128**  
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